Conversational Agents and Natural Language Interaction: Techniques and Effective Practices (Premier Reference Source)

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By combining agent capabilities with computational linguistics, conversational agents can exploit natural language technologies to improve communication between humans and computers.

Conversational Agents and Natural Language Interaction: Techniques and Effective Practices is a reference guide for researchers entering the promising field of conversational agents. It provides an introduction to fundamental concepts in the field, collects experiences of researchers working on conversational agents, and reviews techniques for the design and application of conversational agents. The book discusses the successes of and challenges faced by researchers, designers, and programmers who want to use conversational agents for e-commerce, help desks, website navigation, personalized service, and training or education applications.

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